

INVEST ON THE GO WITH ALL-IN-ONE

COOPERATIVE GUIDE V 0.3
9th AUGUST 2024

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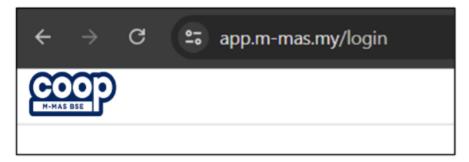
1.0 Cooperative Registration

The cooperative will handle registration separately from the system. They will send their information for registration purposes. After that, they will receive their credentials to access the system.

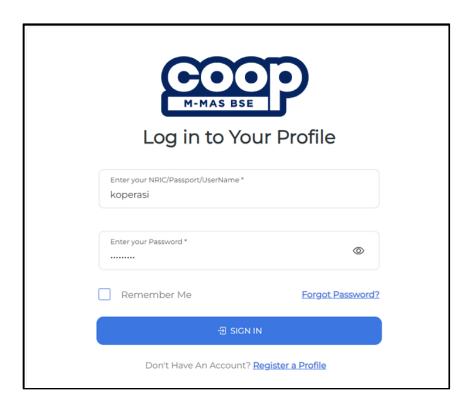
1.1 Login Your Account

How to login into the system:

1. Browse app.m-mas.my/login

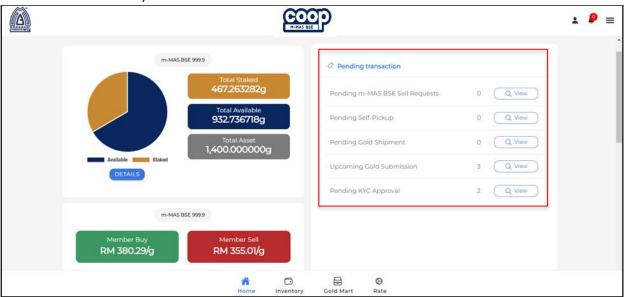


2. Enter your username or password and Click SIGN IN to enter the platform



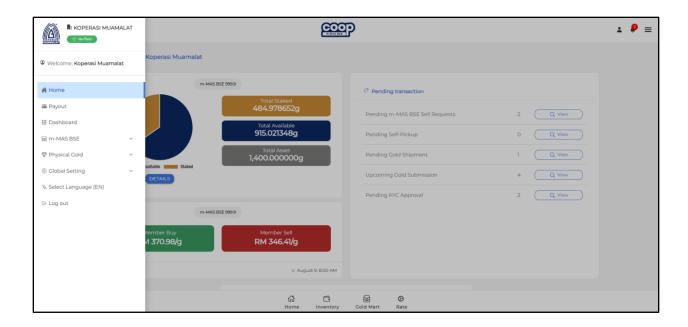
1.2 Homepage

This section is for the cooperative to view how many pending verifications there are for all transactions made by the members.



Information that has been displayed on the homepage for cooperative:

Name	Description
m-MAS BSE 999.9	Display a pie chart for the total of gold that have been staked in m-MAS BSE 999.9
m-MAS BSE 999.9 Price	Display a price that have been set by your cooperative for m-MAS BSE 999.9
Pending Transaction	A pending list of cooperative's approval or submission.
Gold Price	Display price for physical and m-MAS BSE that have
	been configure by your cooperative



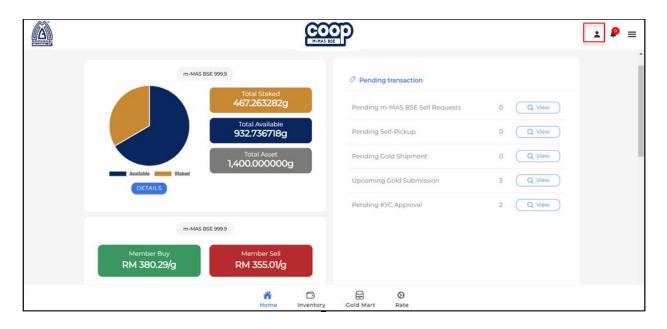
Menu navigation:

Name	Description	
Home	To overview your pending transaction or inventory	
Dashboard	To view all the transaction that has been happened through the platform.	
m-MAS BSE	The transaction that are focusing on m-MAS BSE only	
Physical Gold	The transaction that are focusing on Physical Gold only.	
Global Setting	Setting that can be made for suppliers, KYC field, or member's m-	
	MAS BSE wallet.	
Select Language	To change the platform language.	
Logout	To sign out your account	

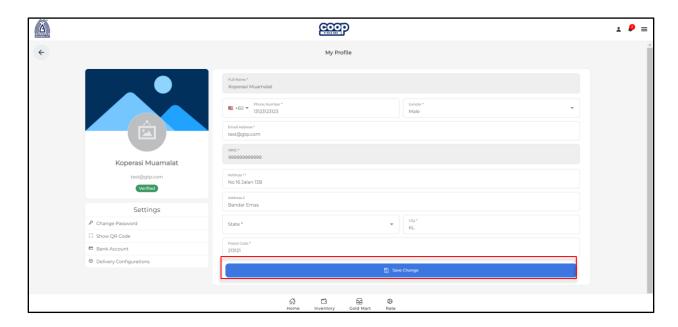
1.3 Setup Profile

How to setup your profile:

1. Go to Homepage > Profile.



2. Fill all the required field and Click Save Change to update your profile

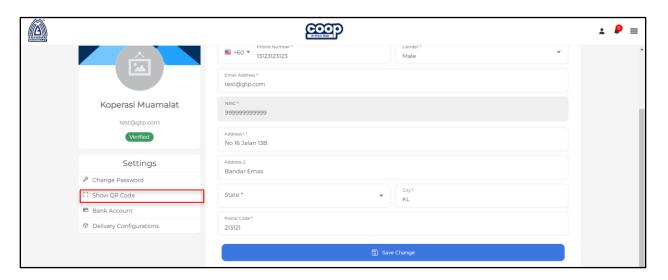


3. Your profile has been updated.

1.4 Share Your QR Code for New Members to Register

How to Share Your QR Code for New Members to Register:

1. Go to Homepage > Profile > Settings > Show QR Code.



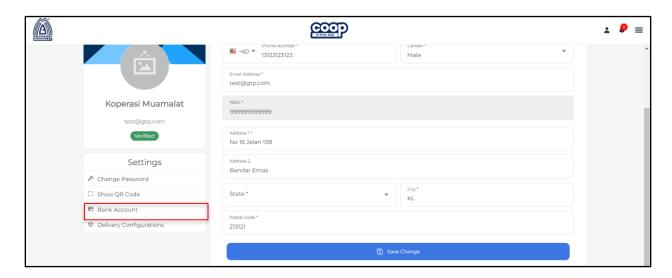
2. You can download the QR Code or copy the code and share it with your members.



1.5 Setup Your Bank Account Details

How to setup your bank account details for payout purposes:

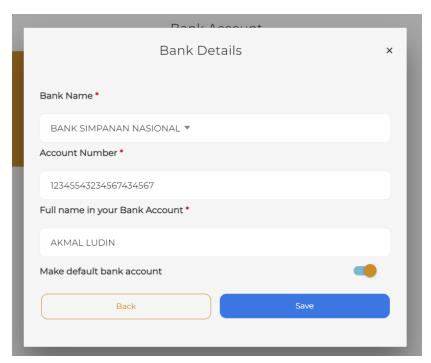
1. Go to Homepage > Profile > Settings > Bank Account.



2. Click on "+" symbol to add your bank details



3. Fill all the fields and click Save

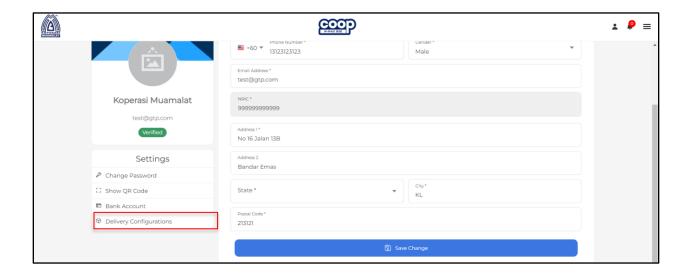


Note: Make sure you click "default" to set it as your main account. You can have multiple bank accounts, but the account set as default will be your main account for payout purposes

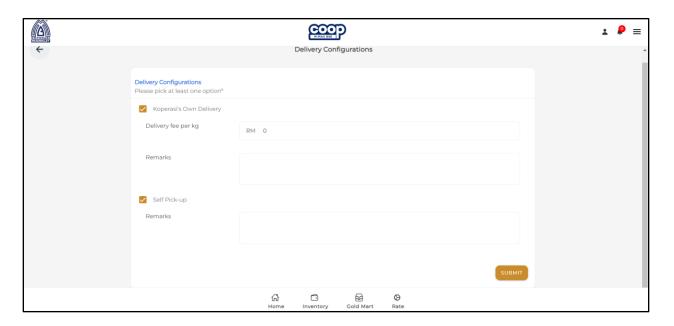
1.6 Setup Your Delivery Methods

How to setup your delivery methods for member purchasing physical gold:

1. Go to Homepage > Profile > Settings > Delivery Configuration.



2. Tick the type of delivery that you want to enable for members when they are purchasing your listed physical gold in gold mar. Click **Submit** to save your delivery configurations.



No	Item	Description
1	Koperasi's Own Delivery	You will ship the members' products to their locations
		and can charge them per kilogram of the items.
2	Self-Pickup	This method will allow the member to pick up their
		items at your location.
3	Remarks	You can add special instructions or any remarks to
		display for members if they choose this option.

2.0 m-MAS BSE

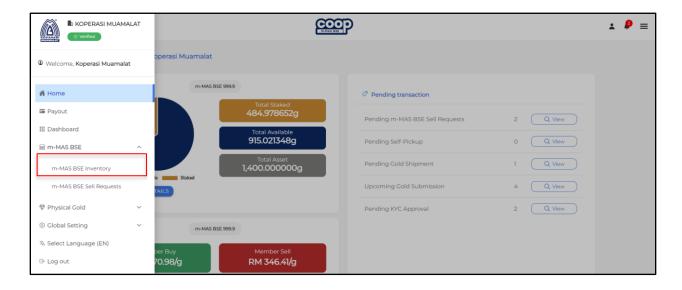


Title	Description
Total Staked	Amount that has been staked by members
Total Available Amount that is available to be staked by members	
Total Asset	Total gold listed for m-MAS BSE 999.9

2.1 m-MAS BSE Inventory

To import your gold:

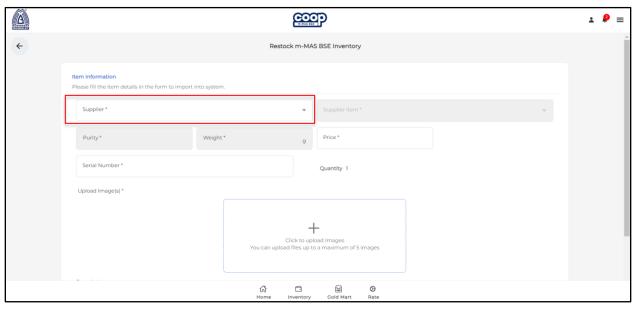
1. Go to menu navigation > m-MAS BSE > m-MAS BSE Inventory.



2. Click 'Import Gold'



3. Click 'Supplier'

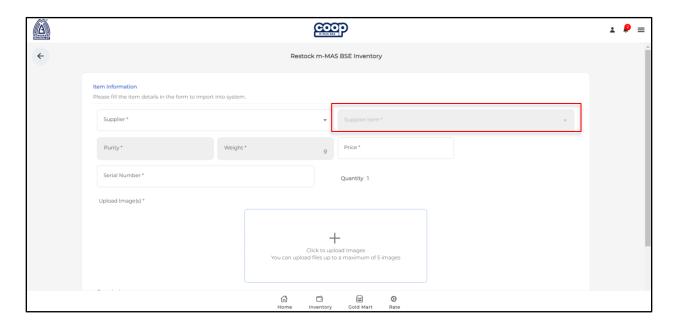


Note: Refer 4.3.3 to view how to register your supplier

4. Choose preferred supplier and click '**OK**'



5. Click 'Supplier Item'.



6. Choose your preferred supplier's item and click 'OK'.



7. Item price will be displayed but you can edit it based on your preferred.



8. Enter item's serial number.



Note: you can enter multiple serial numbers by pressing **the Enter** button on your keyboard. The quantity will increase simultaneously.

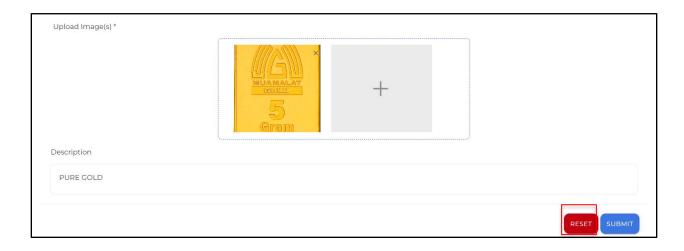
9. Upload item's images.



10. Fill item's description if have any.



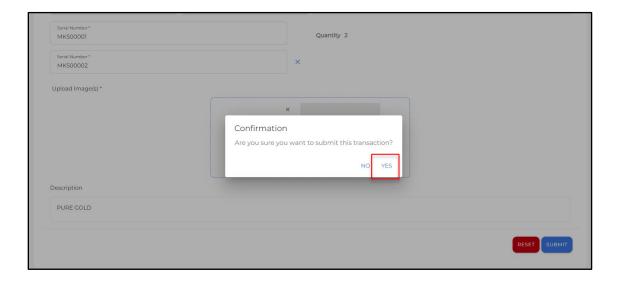
11. Click Reset to erase all the filled field



12. Click **Submit** to display your item in m-MAS BSE Inventory.



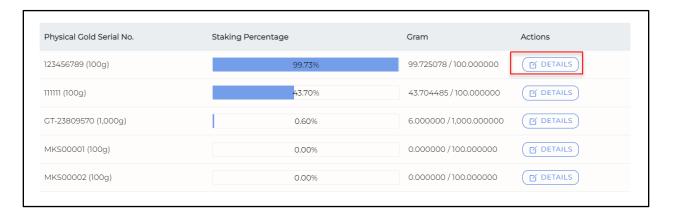
13. Click **Yes** on the confirmation message.



14. Your item has been listed in the m-MAS BSE Inventory.



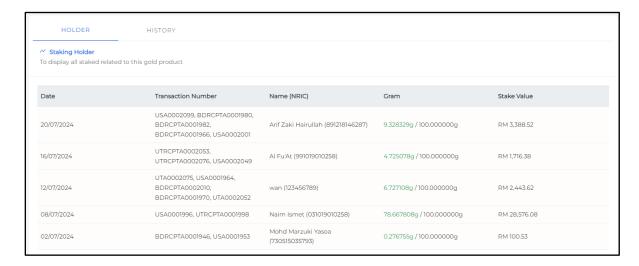
15. Click "**Details**" to view the staking details.



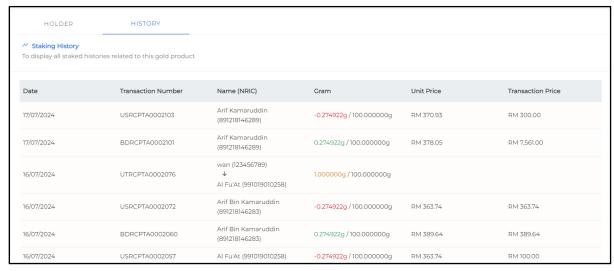
16. You can see the "Gold Information" and "Staking Balance".



17. At the bottom you can see the staking holder in the holder tab



18. You can see the staking history in the history tab.

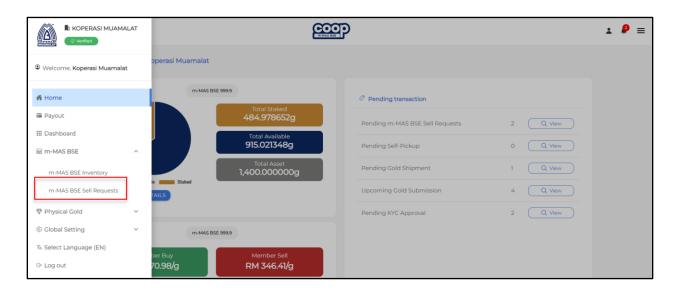


Note: red indicator means the member have sold their m-MAS BSE, green indicator means the member have bought the m-MAS BSE, and the orange indicator means the member have transferred their m-MAS BSE to among themselves.

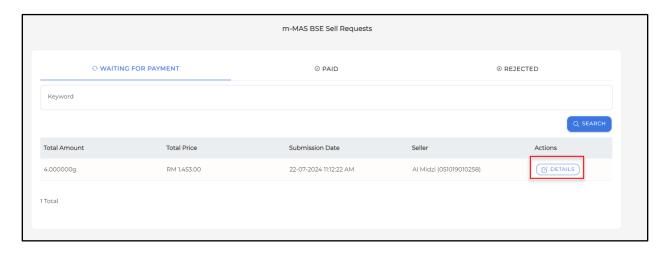
2.2 m-MAS BSE Sell Request

Member request to sell their m-MAS BSE:

1. Go to menu navigation > m-MAS BSE > m-MAS BSE Sell Request.



2. Go to Waiting for Payment tab and Click Details to view the transaction details



3. Upload the proof of payment.

Note: This upload function is to show the user that the payment has been made. Please make the payment first before approving any transaction and upload the receipt here.



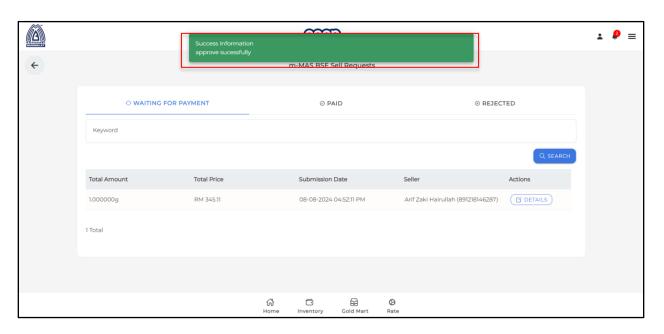
4. Click on 'Approve and Pay'



5. Click **Yes** in confirmation message.



6. You have successfully approved the member's sell request.

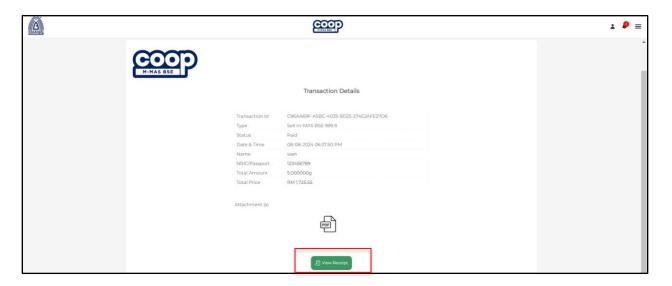


7. The percentage of the staked gold will be updated based on quantity of grammage or amount of gold that has been sold by members.

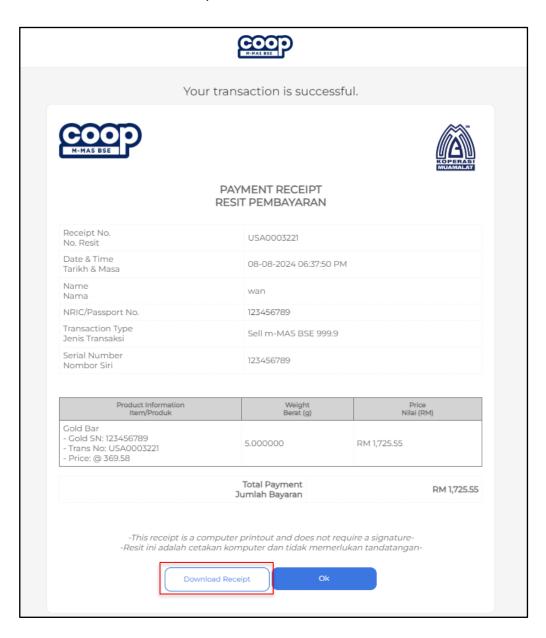
8. If you have paid the member, the request will be moved to **Paid Tab** and Click **Details** to view the request details



9. Click **View Receipt** to view the payment receipt.



10. You can download the receipt for future use.

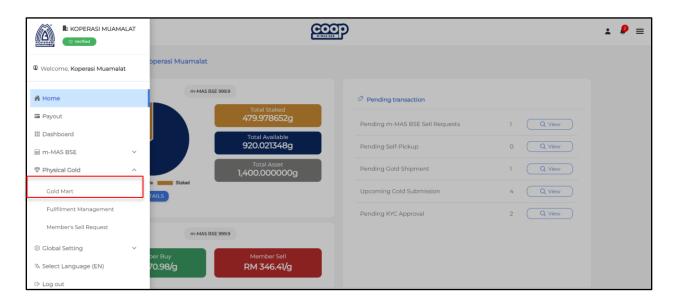


3.0 Physical Gold

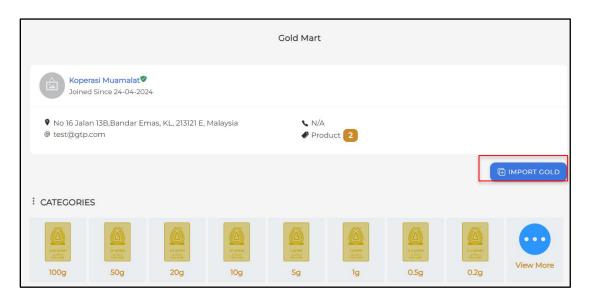
3.1 Gold Mart

To import your gold:

1. Go to menu navigation > Physical Gold > Gold Mart.



2. Click Import Gold

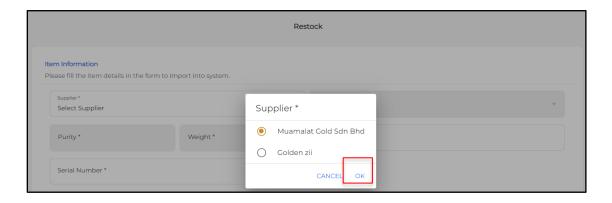


3. Click Supplier

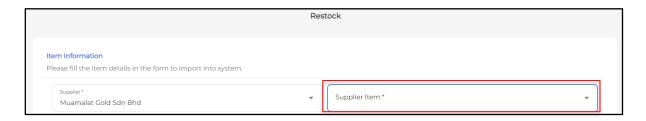


Note: Refer 4.3.3 to view how to register your supplier

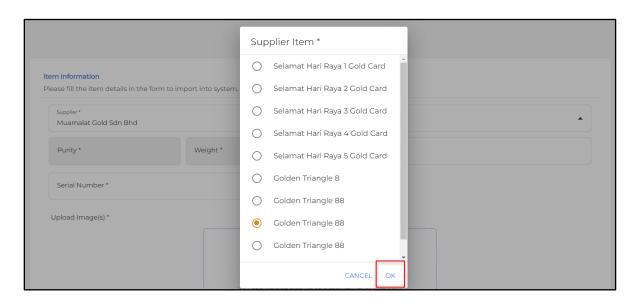
4. Choose preferred supplier and click **OK**



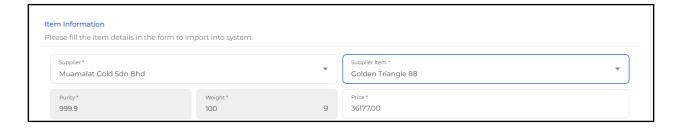
5. Click **Supplier Item**.



6. Choose your preferred supplier's item and click **OK**.



7. Item price will be displayed but you can edit it based on your preferred.



8. You can enter the cost for workmanship in this field.



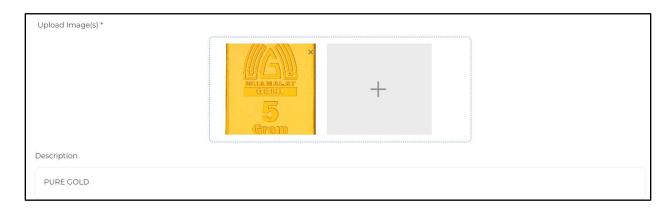
Note: This fee will be charged to members if they want to redeem their m-MAS BSE into physical gold.

9. Enter item's serial number.

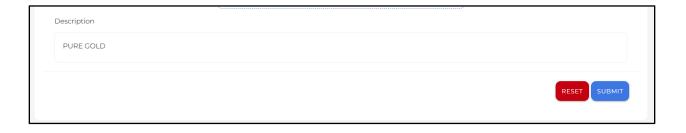


Note: you can enter multiple serial numbers by pressing 'Enter' button on your keyboard. The quantity will increase simultaneously.

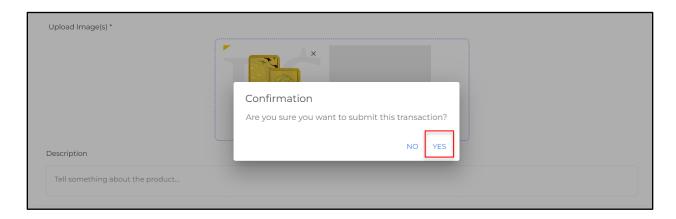
10. Upload item's images and Fill item's description if have any.



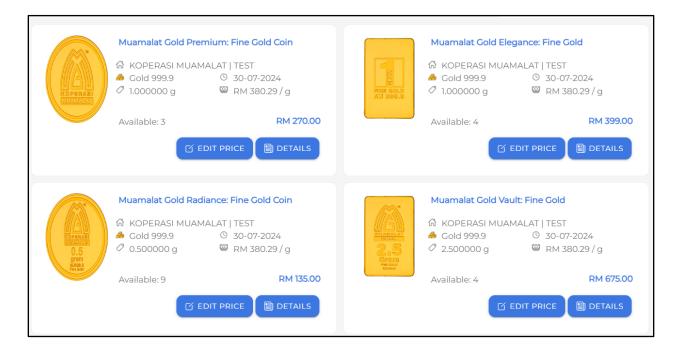
11. Click **Reset** to erase all the filled fields or Click **Submit** to display your item in Gold Mart.



12. Click Yes on the confirmation message.

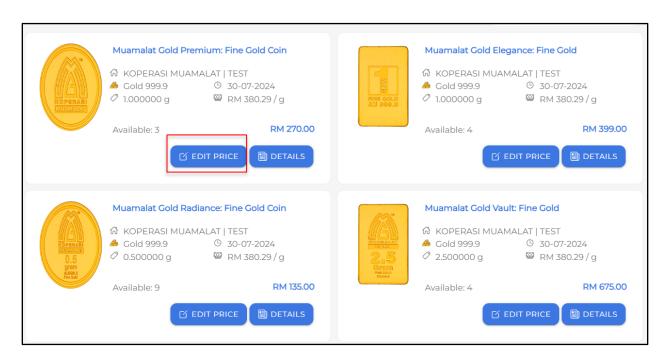


13. Your item has been listed in the gold mart.

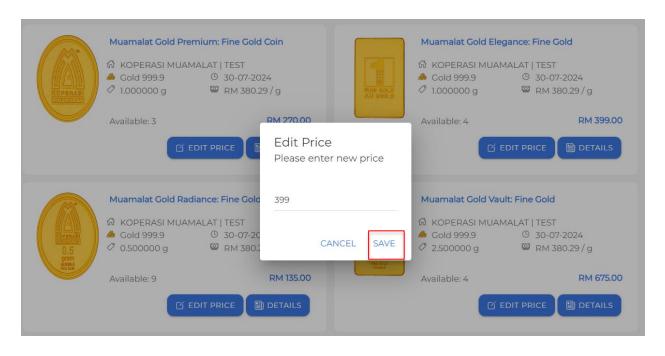


To edit your gold price:

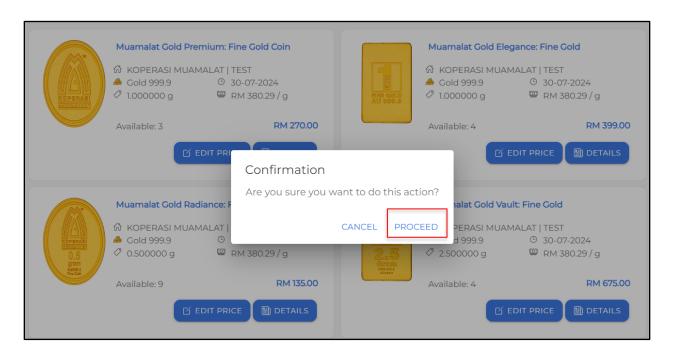
1. Choose the listed gold in the Gold Mart and Click Edit Price



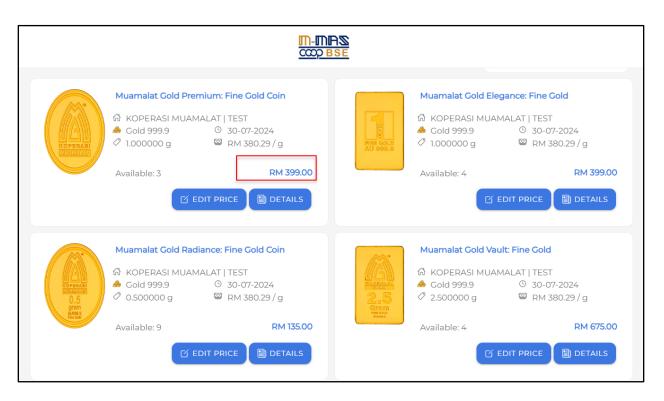
2. Enter the new price and click **Save**.



3. Click Proceed

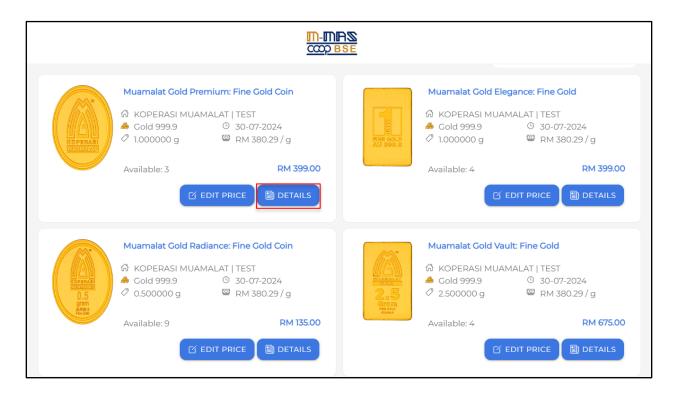


4. Your physical gold price has been updated

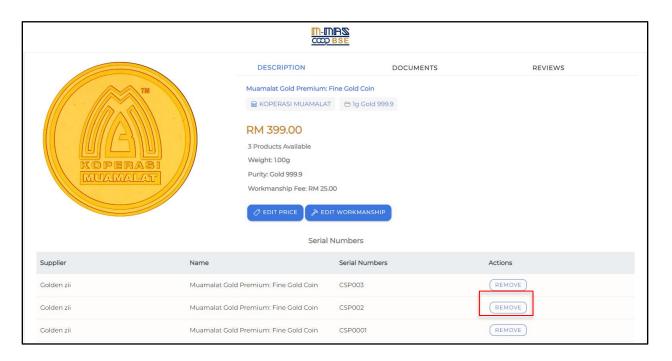


To remove your listed physical gold:

1. Choose the listed gold in the Gold Mart and Click **Details**

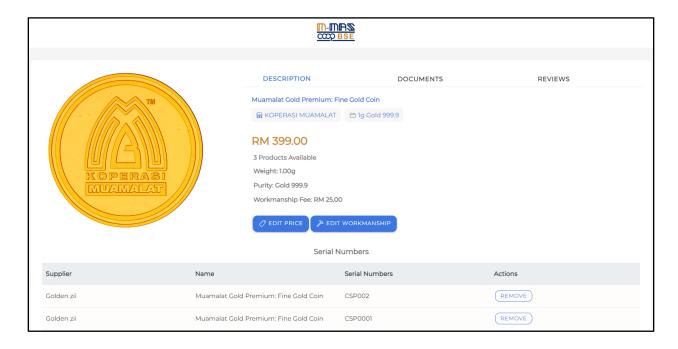


2. Choose the physical gold item with correct serial number and click **Remove**.



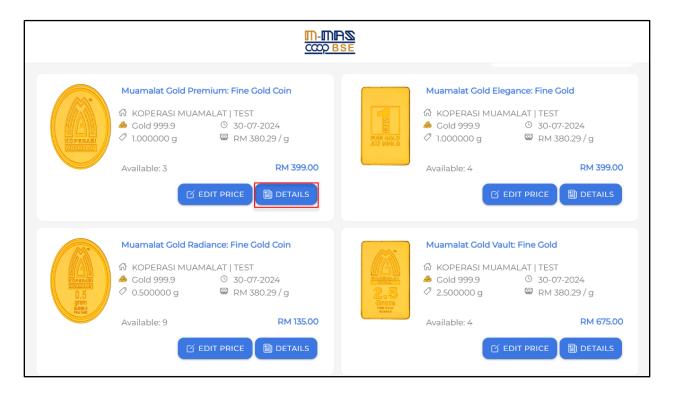
Note: If a product has only one serial number and you remove it, the product will be removed from the Gold Mart. However, if a product has multiple serial numbers and you remove one, the product will remain in the Gold Mart, but the specific item with the removed serial number will no longer be available.

3. Your physical gold has been removed.

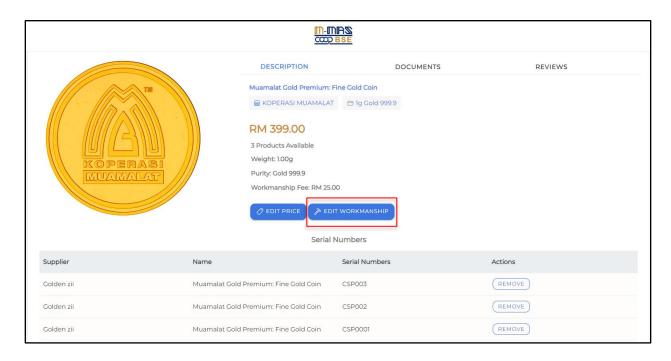


To edit your workmanship fee for physical gold:

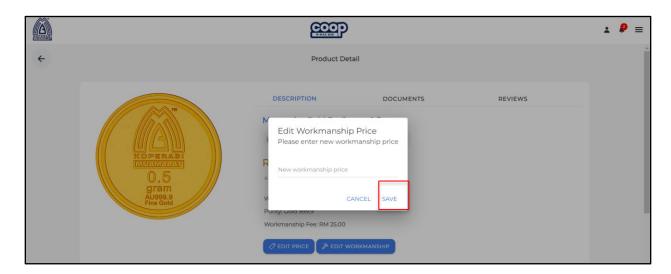
1. Choose the listed gold in the Gold Mart and Click **Details**



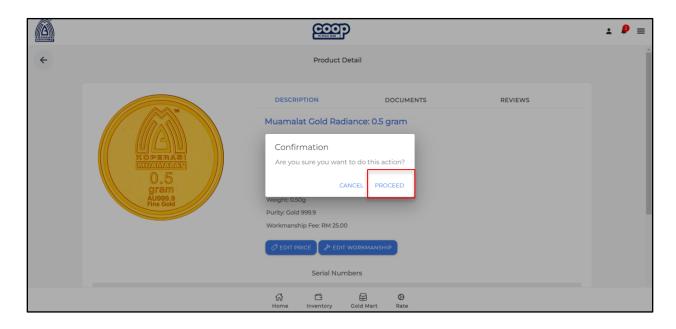
2. Click Edit Workmanship button



3. Enter the new amount for Workmanship Fee and click **Save**.



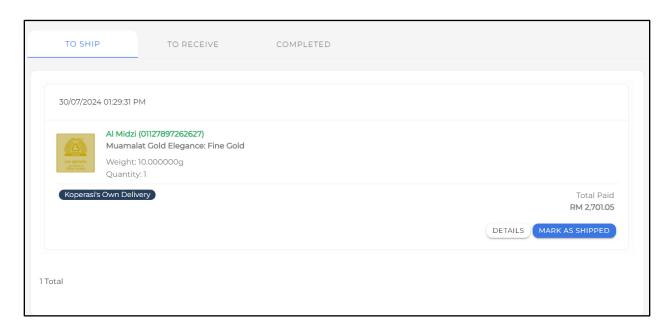
4. Click **Proceed** to continue



3.2 Purchase History

If member choose for delivery:

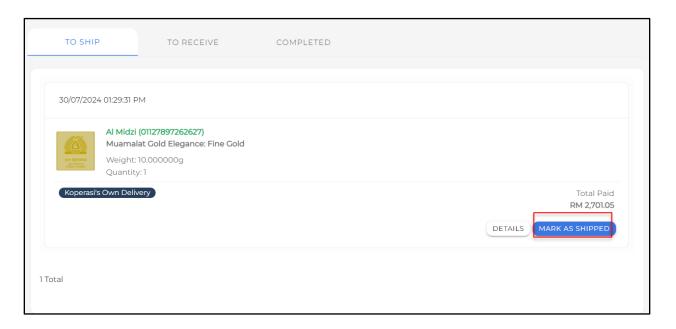
1. Go to Menu Navigation > Physical Gold > Fulfilment Management > to Ship.



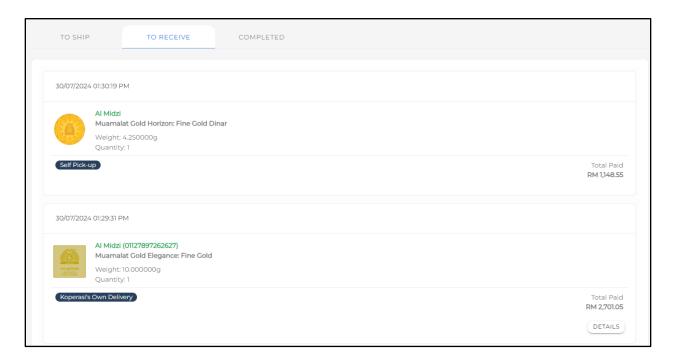
2. Click **Details** to view member's address



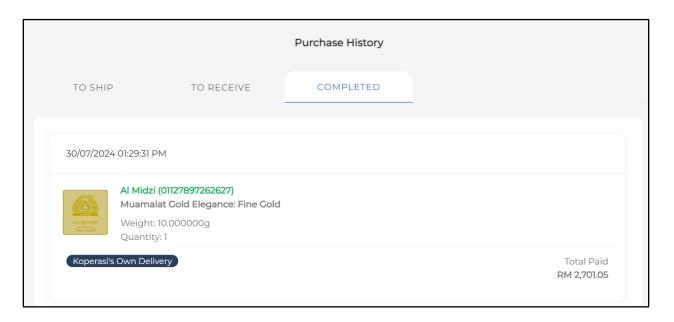
3. Click Mark as Shipped when you have shipped the product.



4. The order will be moved to 'To Receive' tab.

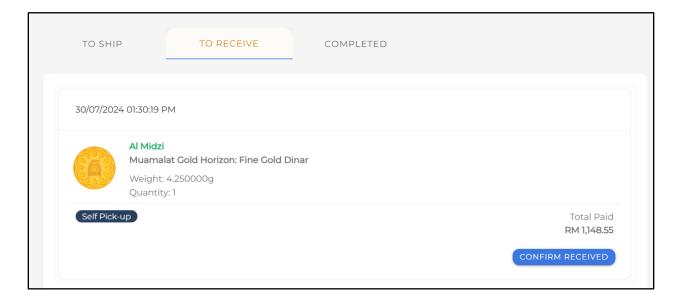


5. If members have click **received** from their side, this order will be moved to **Completed tab**.

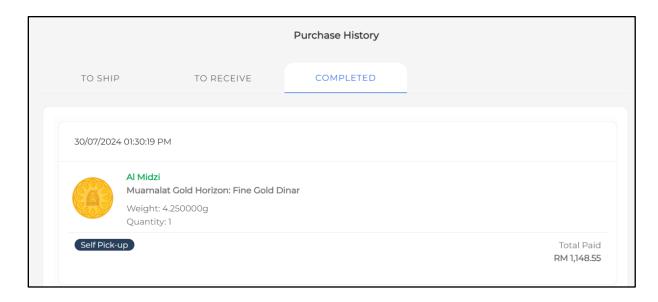


If member choose for self-pickup:

1. Go to Menu Navigation > Physical Gold > Purchase History > to Receive



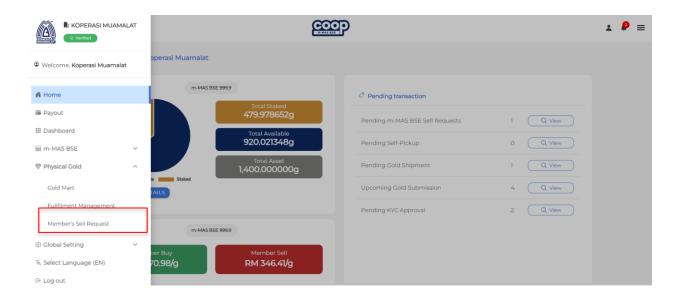
- 2. Wait for the members to come and pick up the physical gold.
- 3. If members have click **received** from their side, this order will be moved to **Completed tab**.



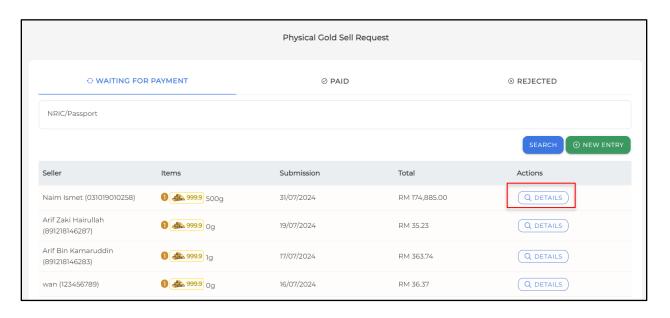
3.3 Member's Sell Request

Member request from their account:

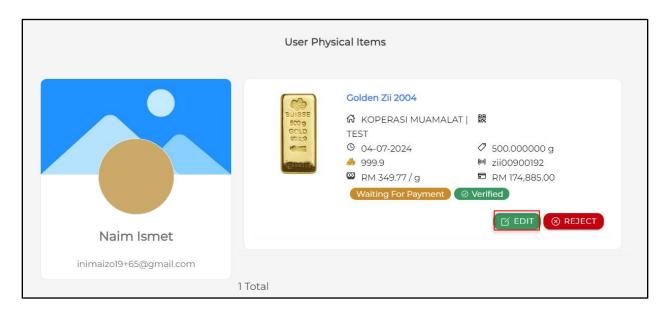
1. Go to menu navigation > Physical Gold > Member's Sell Request.



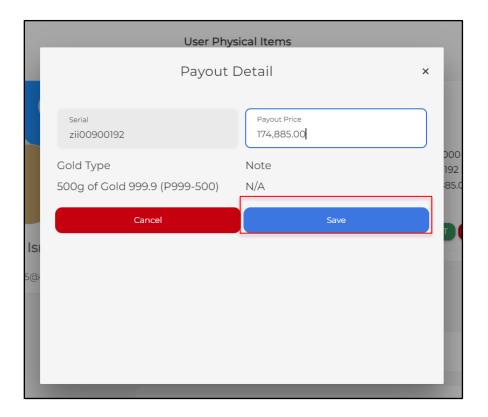
2. Go to Waiting for Payment tab and Click 'Details'



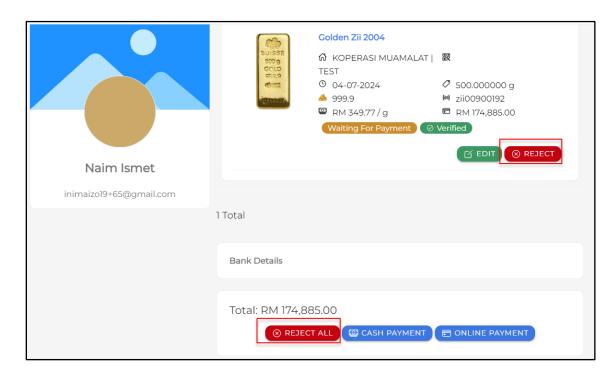
3. If you want to edit the gold price, you can click **Edit** and enter the new price.



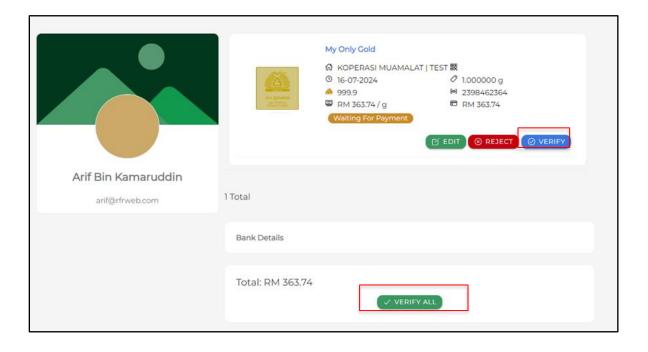
4. Enter the new price and click **Save**



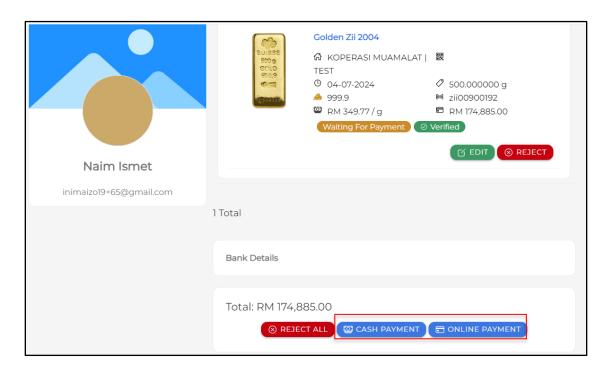
5. If you want to reject their request, you can click **Reject** or **Reject All** and the request will be moved to **Rejected** tab.



6. If you want to verify their request, click on **Verify** or **Verify All** button and can proceed to make the payment.

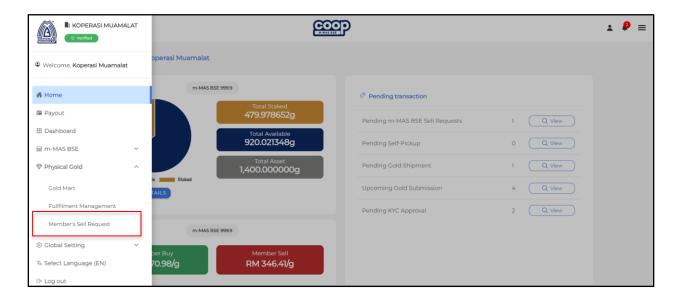


7. You can choose either to pay using **Online Payment** or **Cash Payment** to pay to the member.

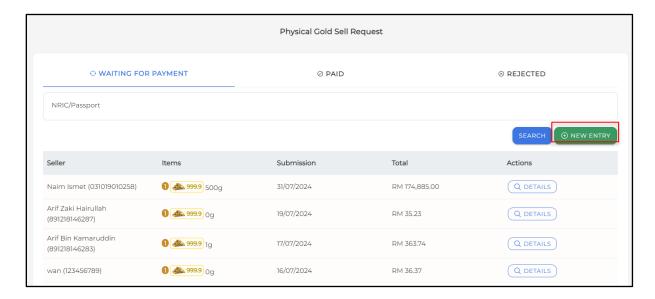


Members walk in to sell their physical gold:

1. Go to menu navigation > Physical Gold > Member's Sell Request.



2. Click 'New Entry'



3. Fill in member's IC Number and click Search.



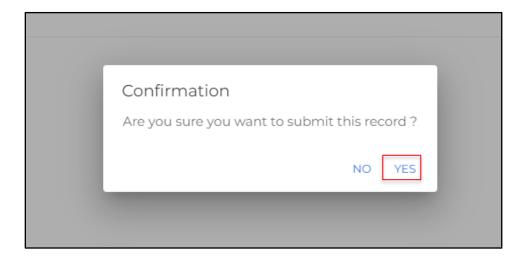
4. Fill in the physical gold information.



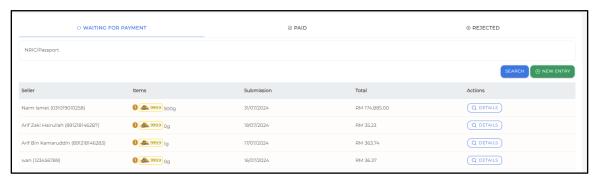
5. Choose the submission date and click **Submit**.



6. Click 'Yes' on the confirmation message to continue.



7. The request will be appeared on Waiting for Payment tab



Note: You can refer to the steps above on how to verify a member's request.

4.0 Global Settings

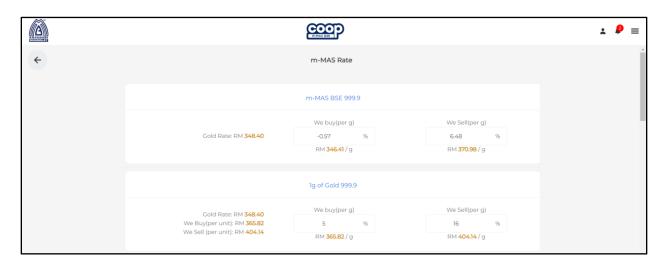
4.1 m-MAS Rate

Markup the gold price across the platform for your own cooperative only:

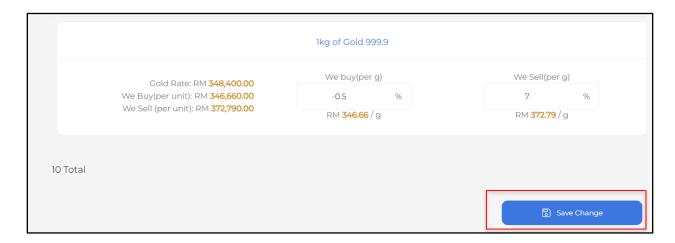
1. Go to Global Setting > m-MAS Rate



2. You can fill your **preferred percentage** of mark up for each product



3. Click Save Change

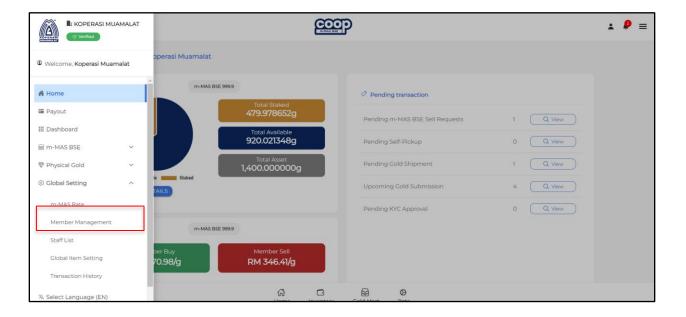


4. Your price has been updated for all the transactions.

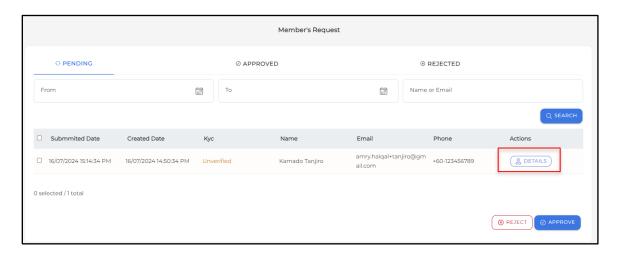
4.2 Member Management

Verify member's application:

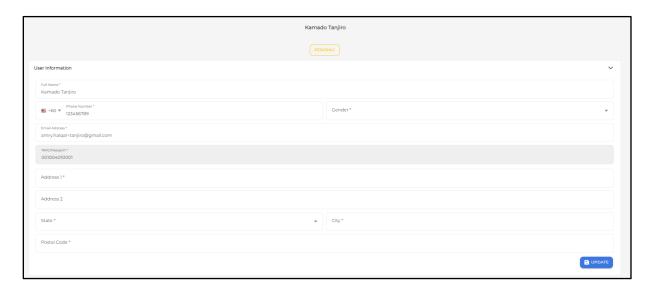
1. Go to Global Setting > Member Management.



2. Click **Details** on the **Pending tab**.



3. You can view the member's application details.



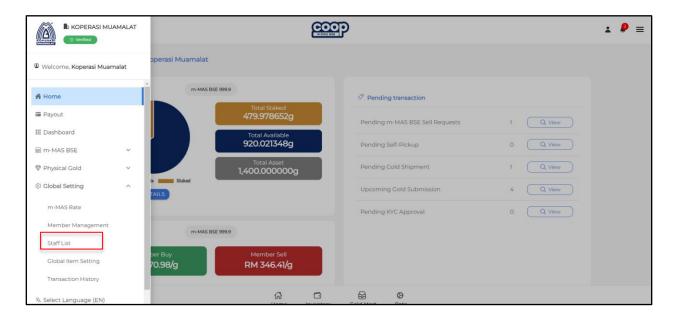
4. If you want to approve the application, click **Approve** and the application will be transferred into **Approved Tab** and If you want to reject the application, click **Reject** and the application will be transferred into **Rejected Tab**.



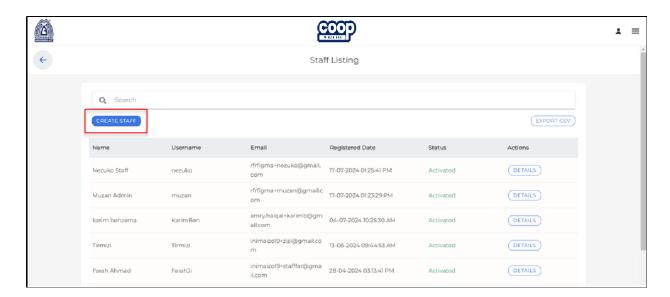
4.3 Staff List

To create staff:

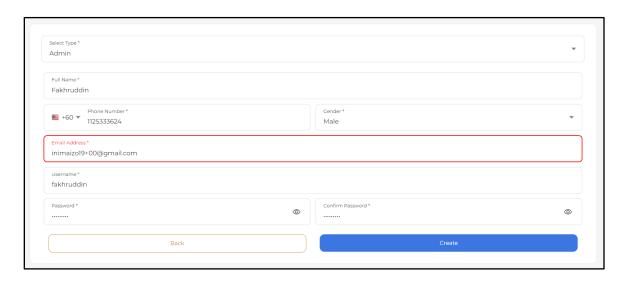
1. Go to Menu Navigation > Global Settings > Staff List.



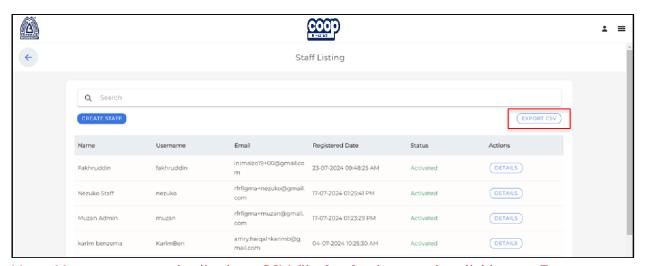
2. Click Create Staff button



3. Fill in all the required fields and click Create.



4. Staff have been successfully created and they can log in into the system.



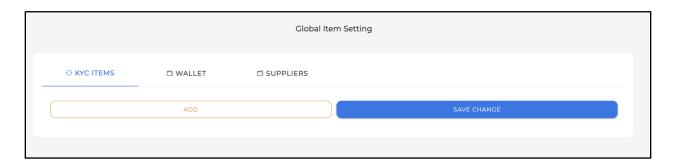
Note: You can export the list into CSV file for further use by clicking on Export button.

4.4 Global Item Settings

4.3.1 KYC Items

To update the field in member application form:

5. Go to Global Setting > Global Item Settings > KYC Items.

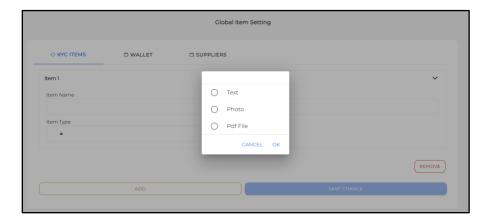


6. Click **Add** to add a new field when a new user wants to apply to become a member.

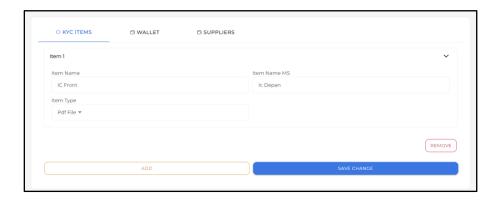


7. You can fill the field name in English and Bahasa.

8. You can choose the field type by clicking on **Item Type** and click 'OK' on the confirmation message.



9. If you want to remove the field, just click **Remove** and the field will be removed from the form.



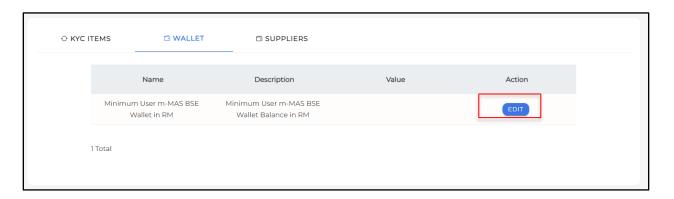
10. Click **Save Change** to save your update.



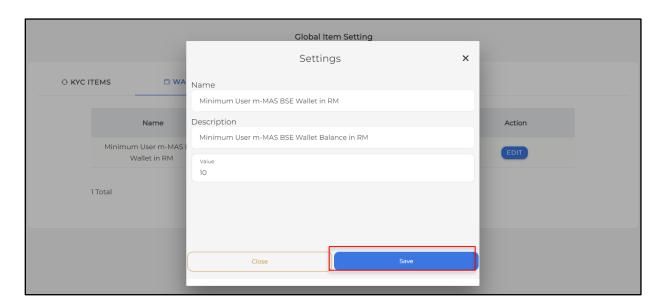
4.3.2 Wallet

To set minimum amount in member's m-MAS BSE wallet:

1. Go to Global Setting > Global Item Settings > Wallet and Click 'Edit'.



2. Enter the minimum amount and click Save.

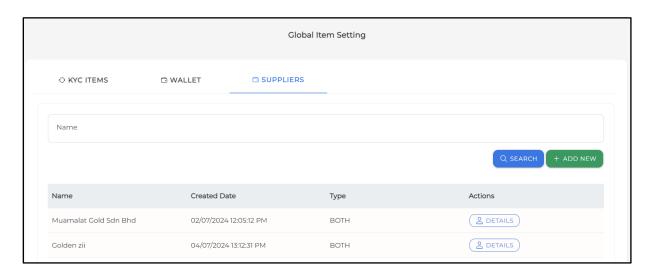


3. The minimum amount for all member's m-MAS BSE wallet has been updated based on your configurations

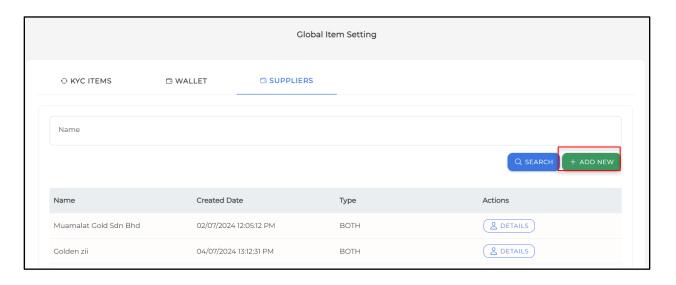
4.3.3 Suppliers

To add new suppliers:

1. Go to Global Setting > Global Item Settings > Suppliers.



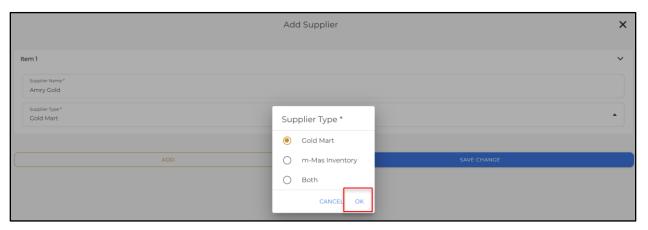
2. Click Add New



3. Enter Suppliers Name



4. Choose Supplier Type and click \mathbf{OK}

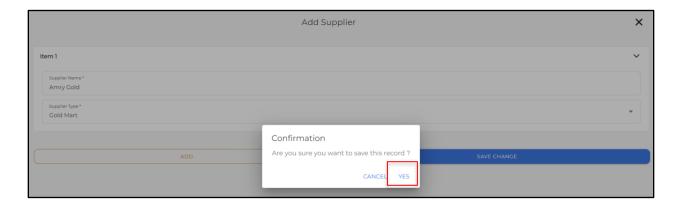


Note: Supplier Type is for the coop to choose where to list the supplier's product.

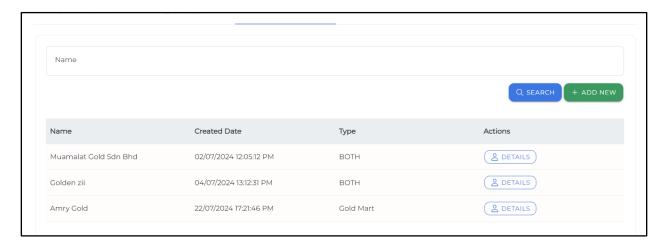
5. Click **Save Change** on the confirmation Message.



6. Click Yes

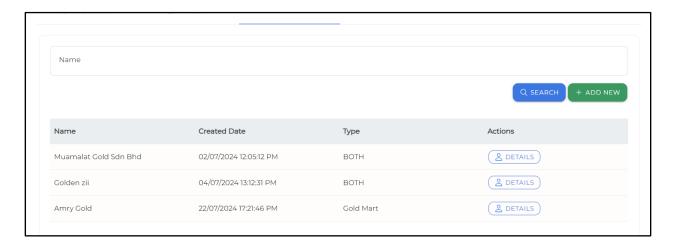


7. The supplier will be successfully listed

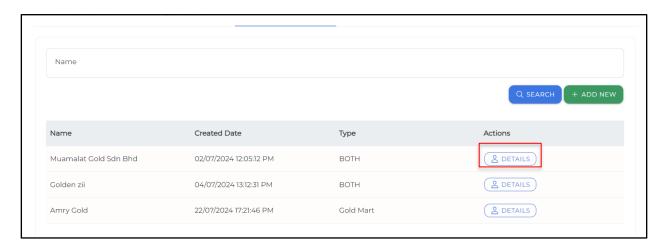


To add supplier's product:

1. Go to Global Setting > Global Item Settings > Suppliers.



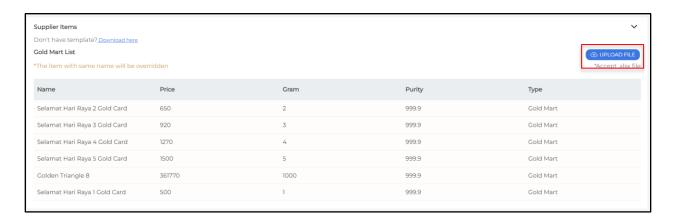
2. Choose preferred suppliers and click **Details**



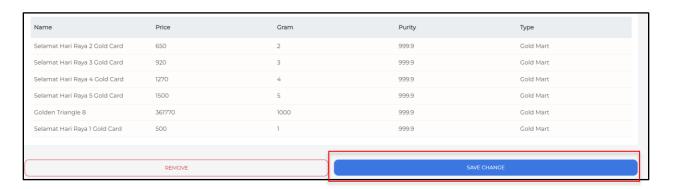
3. Click download here to access the excel template.



4. Upload the excel file when you are finished inserting the supplier's product in the file.



5. You can see the listed product and can reupload it again before you save and Click **Save Change.**

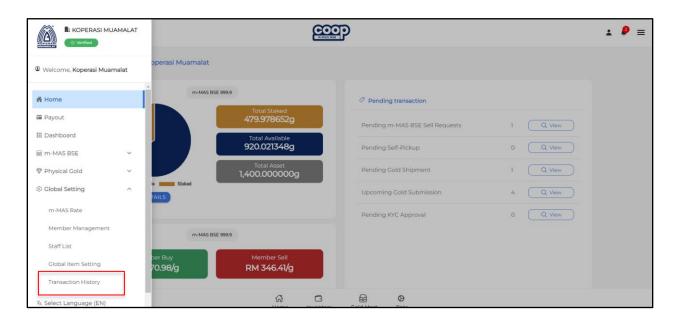


6. You can see the listed product when you want to import for physical or m-MAS BSE gold.

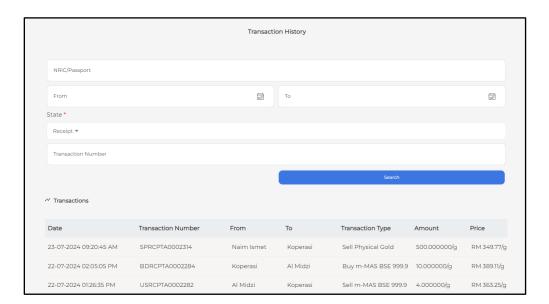
4.5 Transaction History

To go to Transaction History:

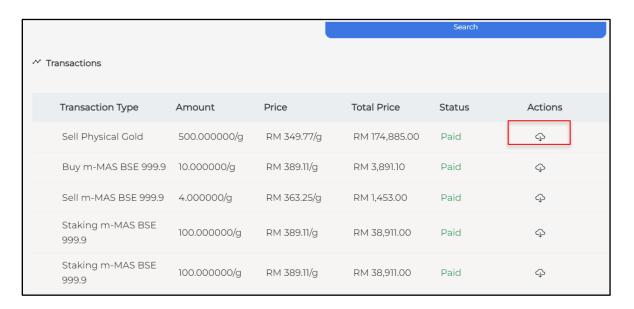
1. Go to Menu Navigation > Global Settings > Transaction History.



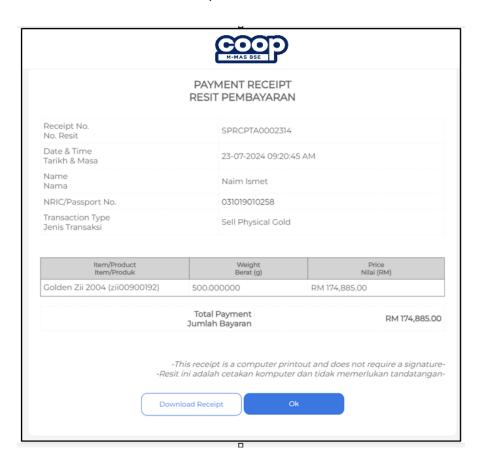
2. You can view all the transactions that have been happening on the platform.



3. You can view the receipt for each transaction by clicking on "Cloud" icon.



4. You can download the receipt for future references.



5.0 Dashboard

To add new suppliers:

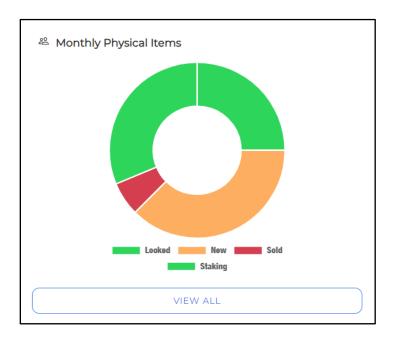
1. Go to Menu Navigation > Dashboard.



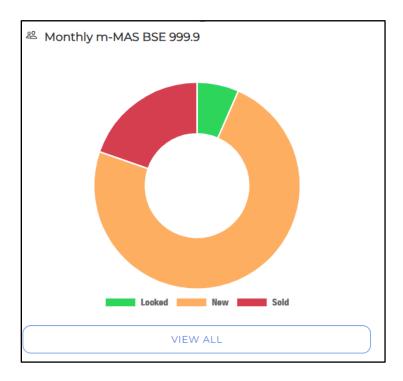
2. This section will display your daily transaction for your m-MAS BSE.



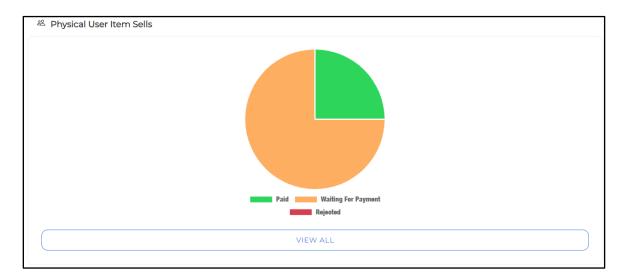
3. **"Monthly Physical Items"** is a chart that summarizes your physical gold transaction that happened for the current month.



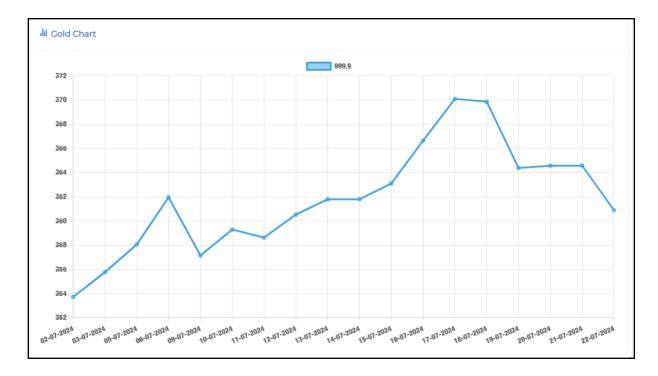
4. **"Monthly m-MAS BSE 999.9"** is a chart that summarizes your m-MAS BSE transaction that happened for the current month.



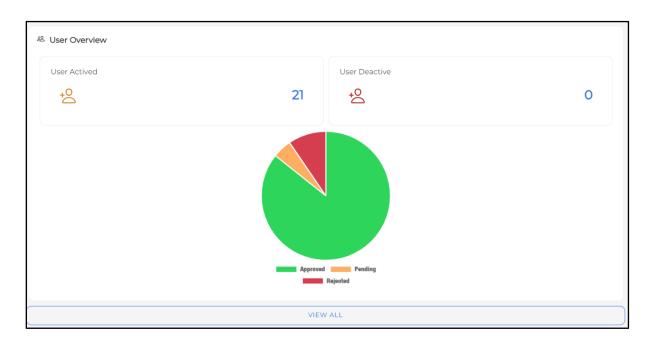
5. **"Physical User Item Sells"** is a chart that summarizes when members want to sell their physical gold on that current month.



6. "Gold Chart" is to display daily global gold price for your references and analysis.



7. **"User Overview"** is a summary for the member application that happened for the current month.



8. "Recent Payment" is a summary for your transaction history that happened for the current month.

